





QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR CAPITAL GOODS INDUSTRY

What are Occupational Standards(OS)?

- Solution OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the understanding

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Introduction

Qualifications Pack- Tungsten Inert Gas Welder (GTAW)

SECTOR/S: CAPITAL GOODS

SUB-SECTOR:

- 1. Machine Tools
- 2. Dies, Moulds and Press Tools
- 3. Plastics Manufacturing Machinery
- 4. Textile Manufacturing Machinery
- **OCCUPATION:** Welding and Cutting

REFERENCE ID: CSC/Q0212

ALIGNED TO: NCO-2004/7212.2

- 5. Process Plant Machinery
- 6. Electrical and Power Machinery
- 7. Light Engineering Goods

Brief Job Description: Perform manual TIG (GTAW) welding for a range of standard welding job requirements. This is for a skilled welder who can weld different materials (carbon steel, low alloy steel) in various positions and prepare various joints including corner, fillet and tee. It also involves set-up and preparation of the equipment and materials provided for operations and interpreting the right information from the WPS.

Personal Attributes: Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work and identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness.



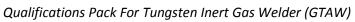






Qualifications Pack Code		SC/Q0212	
Job Role	Tungsten Inert Gas Welder (GTAW) [Applicable for National Scenarios]		
Credits	TBD	Version number	1.0
Sector	Capital Goods	Drafted on	15/01/2016
Sub-sector	 Machine Tools Dies, Moulds and Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	24/11/2017
Occupation	Welding and Cutting	Next review date	24/11/2021
NSQC Clearance on	2	20/07/2015	



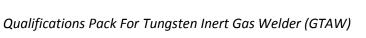






Job Role	Tungsten Inert Gas Welder (GTAW)	
	Perform basic manual operations for performing Tungsten Inert	
Polo Dossvintion	Arc Welding (GTAW) and carry out TIG (GTAW) weld operations	
Role Description	for welding various joints in basic positions as per Welding	
	Procedure Specification.	
NSQF level	4	
Minimum Educational Qualifications	10 th Standard pass, preferably	
Maximum Educational Qualifications	Not Applicable	
Prerequisite License or Training	Manual/Shielded Metal Arc Welding Level 3	
Minimum Job Entry Age	18 Years	
Experience	3 months Manual/ Shielded Metal Arc Welding required	
	Compulsory:	
	1. CSC/N0212 Perform basic Tungsten Inert Gas (TIG)	
	Welding also known as Gas Tungsten Arc Welding (GTAW)	
Applicable National Occupational	Welding	
Standards (NOS)	2. CSC/N1335 Use basic health and safety practices at the	
	<u>workplace</u>	
	3. CSC/N1336 Work effectively with others	
Performance Criteria	As described in the relevant OS units	









Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack(QP)	QP comprises the set of OSs, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual need to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.







Acronyms

Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. In the context of the OS, these include communication related skills that are applicable to most job roles.
Keywords /Terms	Description
GTAW	Gas Tungsten Arc Welding
TIG	Tungsten Inert Gas Welding
NDT	Non-Destructive Testing
DT	Destructive Testing
WPS	Welding Procedure Speciation
RT	Radiographic Testing
UT	Ultrasonic Testing
DPT	Dye Penetrant Testing
MPT	Magnetic Particle Testing
FPT	Fluoroscent Penetrant Testing
CO ₂	Carbon Dioxide
CPR	Cardiac Pulmonary Resuscitation

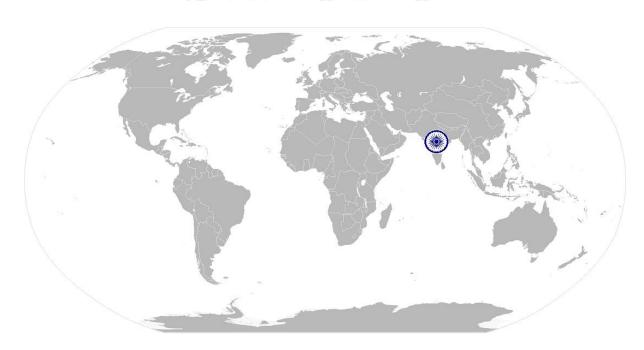








National Occupational Standard



Overview

This unit is about manual operations for performing basic tungsten inert gas (TIG) welding also known as gas tungsten arc welding (GTAW). The person would be able to independently carry out TIG (GTAW) weld operations for some welding joints in basic positions as per Welding Procedure Specification (WPS).









Arc Welding (GTAW)Welding		
Unit Code	CSC/N0212	
Unit Title (Task)	Perform basic Tungsten Inert Gas (TIG) Welding also known as Gas Tungsten Arc Welding (GTAW) Welding	
Description	This unit covers the performing of basic manual TIG (GTAW) welding for a range of standard welding job requirements. This involves welding different materials (carbon steel, low alloy steel) in various positions.	
Scope	 This unit/task covers the following: Work Safely Prepare for welding operations 	
	Carry out welding operations	
	Test for quality	
	Deal with contingencies	
Performance Criteria(PC) w.r.t. the Scope	
Element	Performance Criteria	
Work Safely	To be competent, the user/individual on the job must be able to:	
	PC1. work safely at all times, complying with health and safety legislation,	
	regulations and other relevant guidelines	
	PC2. take necessary safety precautions for TIG welding operations	
Prepare for welding operations	To be competent, the user/individual on the job must be able to: PC3. interpret weld procedure data sheets specifications	
	interpreting the WPS: welding process (ISO Codes); parent metal;	
	consumables; pre welding joint preparation (cleaning, edge preparation,	
	assembly, pre-heat); welding parameters; welding positions (EN ISO 6947 –	
	PA, PB, PC, PD, PE, PF, PG; ASME IX – I-6 G/1-6 F); number and arrangement	
	5 . 5 U CUI	
	of runs to fully fill/weld joints; electrode (W); filler wire; electrical conditions	

(normalising, stress relief)

PC4.

PC5.

PC6.

(negative), welding current ranges; methods of arc ignition (scratch, high frequency, lift start); shielding gas (type, flow rate, pre-weld gas flow, post weldgas flow); techniques (including autogenous); control of heat input; interpass/run cleaning/back gouging methods; root pass with back purging of gases on the root side of the welding; post welding activities (wiring brushing, removal of excess weld metal where required); post-weld heat treatment

check if welding machines eg. transformer, inverters (AC/DC), rectifiers and

check if welding torch, tungsten electrode and filler wire have been made

check that all measuring equipment is within calibration date

generators have been made available by the authorized person









	Arc Welding (GTAW)Welding
	available by the authorized person
	PC7. prepare for the TIG welding process
	PC8. prepare the materials and joint in readiness for welding
	Material and joint preparation: made rust free; cleaned – free from scaling,
	paint, oil/grease; chemical cleaning; made dry and free from moisture; edges
	to be welded prepared as per job requirement (eg. flat, square or beveled);
	use various machines and techniques for the above (eg. chamfering machine,
	grinding and stripping, etc.); correctly positioned (Positioning: devices and
	techniques; jigs and fixtures; setting up the joint in the correct position and
	alignment)
	PC9. fit the welding shielding gases given by the authorised person, for a range of
	given applications
	PC10. plan the welding activities before they start them effectively and efficiently
	for achieving specifications as per WPS
	Activities checks: correct set-up of the joint; proper condition of electrical
	connections; welding return and earthing arrangements; operating
	parameters
	PC11. connect torches and the components
	Torch components: cables, water carrying tubes, ceramic nozzle, collet, collet
	holder, gas lens, teflon washers, bakelite cap, ceramic shields/nozzles
	PC12. connect and adjust regulators and flow meters to cylinders
	PC13. read, set and adjust current (amperage) as required
	PC14. set pre-purge with shielding gas as required
	PC15. prepare tungsten by sharpening or balling it to desired tip shape
	PC16. set and verify gas flow rates
	PC17. prepare and support the joint, using the appropriate methods
	PC18. tack weld the joint at appropriate intervals, and check the joint for accuracy
	before final welding
	PC19. match feed and travel speed as required
Carry out welding	To be competent, the user/individual on the job must be able to:
operations	PC20. perform TIG welding operations using appropriate welding techniques to
operations	meet welding procedure specification requirements
	Welding techniques: fine adjustment of parameters (current and gas flow);
	selection of gas nozzle if required; selection of the outer nozzle; correct
	manipulation of the torch; blending in stops/starts and tack welds; starting
	techniques
	PC21. use correct technique for starting the arc (using HF (high frequency) unit,
	scratching the electrode on the job material, lifting the electrode immediately
	after touching the job material)
	arter toderning the job material)









	Arc Welding (GTAW)Welding
	PC22. use correct angle of torch and filler wire
	PC23. weld the joint to the specified quality, dimensions and profile
	PC24. use manual welding and related equipment, to carry out TIG welding
	processes
	PC25. produce joints of the required quality and of specified dimensional accuracy
	which achieve a weld quality equivalent to Level B of ISO 5817
	Weld quality check standards: required parameters for dimensional accuracy;
	weld finishes are built up to the full section of the weld; joins at stop/start
	positions merge smoothly; weld surface is (free from cracks; substantially free
	from porosity; free from any pronounced hump or crater; substantially free
	from shrinkage cavities; substantially free from arcing or chipping marks);
	fillet welds are: equal in leg length, slightly convex in profile (where
	applicable), size of the fillet equivalent to the thickness of the material
	welded; weld contour is (of linear and of uniform profile; smooth and free
	from excessive undulations; regular and has an even ripple formation); welds
	are adequately fused, and there is minimal undercut, overlap and surface
	inclusions; tack welds are blended in to form part of the finished weld,
	without excessive hump; corner joint have minimal burn through to the
	underside of the joint or, where appropriate
	PC26. use both methods to produce the various joints a) with filler wire b) without
	filler wire (autogenously)
	PC27. produce joints from various materials in different forms
	Materials: carbon steel, low alloy steel
	Forms: sheet (less than 1.5 mm), plate (8 mm), pipe/tube
	PC28. weld joints in good access situations, in select positions
	PC29. make sure that the work area is maintained and left in a safe and tidy
	condition
Test for quality	To be competent, the user/individual on the job must be able to:
restroi quanty	PC30. use appropriate methods and equipment to check the quality, and that all
	dimensional and geometrical aspects of the weld are to the specification
	PC31. check that the welded joint conforms to the specification, by checking various
	quality parameters using visual inspection
	Quality parameters: dimensional accuracy; alignment/squareness; size and
	profile of weld; visual defects; NDT/DT tested defects
	Types of visual inspections: use of visual techniques, lighting, low powered
	magnification, fillet weld gauges, usage at temperature chalk
	PC32. identify various weld defects
	Types of weld defects: lack of continuity of the weld ; uneven and irregular
	ripple formation; incorrect weld size or profile; undercutting; overlap;
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Arc Welding (GTAW) Welding		
	inclusions; porosity; internal cracks; surface cracks; lack of fusion; lack of	
	penetration; welding spatter; gouges; stray arc strikes; sharp edges	
	PC33. detect surface imperfections and deal with them appropriately	
	PC34. report any defect or imperfection identified to the authorised person	
	PC35. shut down and make safe the welding equipment on completion of the	
	welding activities	
Deal with	To be competent, the user/individual on the job must be able to:	
contingencies	PC36. detect equipment malfunctions and deal with them appropriately	
	PC37. deal promptly and effectively with problems within their control, and seek	
	help and guidance from the relevant people if they have problems that they	
	cannot resolve	
Knowledge and Under	standing (K)	
A. Organizational	The user/individual on the job needs to know and understand:	
Context	KA1. relevant legislation, standards, policies, and procedures followed in the	
(Knowledge of the	company	
company /	KA2. key purpose of the organization	
organization and	KA3. department structure and hierarchy protocols	
its processes)	KA4. work flow and own role in the work	
	KA5. dependencies and interdependencies in the workflow	
	KA6. support functions and types of support available for incumbents in this role	
B. Technical	The user/individual on the job needs to know and understand:	
Knowledge	KB1. the types of fire extinguishers and their suitable uses in case of welding	
	related fires	
	KB2. the effects of exposure to welding fume	
	KB3. range of welding equipment available	
	Welding equipment: transformer (variable wave forms and wave balancing);	
	rectifier (pulsing); inverter; generator; measuring equipment for electrical	
	output and continuity (voltmeter/multi-meter, ammeter/shunts/coils, tong	
	tester); equipment for current regulation; high frequency unit; torches;	
	electrodes; filler wires; water cooling and circulation system for TIG torch	
	(water cooled torch); return clamps; foot pedal; ancillary equipment (table	
	grinders for tungsten electrode, wire brushes, linishers, hammer, power	
	saw,angle, pedestal and straight grinders, chisel); other equipment	
	Shielding gases equipment: cylinders; manifold systems; regulators (fixed,	
	single stage, two-stage); gas flow meters; gas tubes and connectors; solenoid	
	valves; economisers	
	KB4. concepts and mechanisms of welding	
	Welding concepts and mechanisms: relationship between wire feed speed	
	**Claims concepts and mechanisms. relationship between whe reed speed	









CSC/N0212 Perform	basic Tı	ungsten Inert Gas (TIG)Welding also known as Gas Tungsten Arc Welding (GTAW)Welding
		control and welding current; power source characteristics (volt/ampere
		graph, flat characteristic, constant voltage output); types of current AC and
		DC and polarity; AC welding (square wave forms and wave balancing); DC
		pulsed TIG welding; return; earth; wire feed control (variable speed motor,
		direct control of wire feed rate)
	KB5.	basic principles of TIG welding and functions of welding equipment
		Principles: the arc burns between a non- consumable tungsten electrode and
		the workpiece; exclusively inert gases (Argon, Helium) are used as shielding
		gases; TIG welding installation; for most applications an electrode with a
		negative polarity is used; for welding of aluminum, alternating current must
		be used; for arc ignition a high-frequency high voltage is used
	KB6.	different types of power source
	KB7.	safe working practice, precautions and procedures to be followed when
	4.50	preparing and using TIG welding equipment
		Safety precautions (TIG Welding): protection from live and other electrical
	72	components, including insulation, proper earthing, proper loading, etc.;
		proper handling and placement of hot metal; taking account of splatter and
		related safe distance; adequate lighting; appropriate personal protective
		equipment (suitable aprons, welding gloves, respirators, safety boots,
		correctly fitting overalls, suitable eye shields/goggles); protection of self and
	1	others from the effects of the welding arc; fume extraction/control measures;
		safety measures for elevated and trench working reduction in the local air
		concentration due to release of argon gas during
	4	welding in confined places
	KB8.	hazards associated with TIG welding and safety precautions to minimize risk
		Safety precautions (general): general workshop safety; fire prevention;
		general hazards; manual lifting; overhead lifting; surface conditions; stability
		of surrounding structures, furniture, etc.
	KB9.	personal protective equipment to be worn for the welding activities
	KB10.	correct handling and storage of gas cylinders
	KB11.	manual TIG welding process
	KB12.	type and thickness of base metals
	KB13.	current types and polarity
	KB14.	reasons for using shielding gases, and the types and application of the various
		gases
	1	

Shielding gases: shielding gases for GTAW; applications for shielding









		Arc Welding (GTAW)Welding
	KB15.	impact of shielding gas composition and purity on welding quality
	KB16.	use, impact and importance of gas pressures and flow rates in relationship to
		the type of material being welded and the consumables used
		Welding consumables: filler wires for different base materials, shielding gas
	KB17.	pre- and post-flow purge and its importance
	KB18.	importance and application of back purging
	KB19.	types of welded joints to be produced
		Types of joints: fillet lap joints, tee fillet joints, corner joints, butt joints
		(square, single vee, double vee, single j (for higher thickness), double j)
	KB20.	terminology used for the appropriate welding positions
		Welding Positions: flat (PA) IG/1F, horizontal vertical (PB) 2F, horizontal (PC)
		2G, vertical upwards (PF) 3F / 3G, vertical downwards (PG) 3F / 3G, Plate to
		Pipe (Fixed) 5F, Pipe to Pipe 5G, Pipe welding at inclined position 6G
	KB21.	how to prepare the materials in readiness for the welding activity
	KB22.	how to set up and restrain the joint, and the tools and techniques to be used
	KB23.	appropriate tack welding size and spacing (in relationship to material
		thickness)
v v	KB24.	checks to be made prior to welding
	A COMME	Activities checks: correct set-up of the joint; proper condition of electrical
	S. July	connections; welding return and earthing arrangements; operating
	15	parameters
	KB25.	techniques of operating the welding equipment to produce a range of joints
		in the various joint positions
	KB26.	effects of the electrical characteristics of the TIG welding arc
	KB27.	purpose and importance of pre-heating requirements for base metals
	KB28.	purpose and importance of post-heating in welding
	KB29.	methods to achieve pre-heat and post heat requirements
	KB30.	tools and methods to measure temperature for pre-heat and post-heat
		requirements such as thermal chalk, thermocouple, etc.
	KB31.	how to control distortion (such as welding sequence; deposition technique)
	KB32.	problems that can occur with the welding activities
	KB33.	how to close down the welding equipment safely and correctly
	KB34.	how to prepare the welds for examination
	KB35.	various procedures for visual examination of the welds
		Types of visual inspections: use of visual techniques, lighting, low powered
		magnification, fillet weld gauges, usage at temperature chalk
	KB36.	handling of specimens for tests and methods of removing a test piece of weld
		from a suitable position in the joint
		Handling specimens for tests: handling hot materials; using chemicals for









Arc Welding (GTAW)Welding		
	cleaning and etching; using equipment to fracture welds	
	KB37. safe working practices and procedures to be adopted when preparing	
	thewelds for examination	
	KB38. importance of leaving the work area and equipment in a safe condition on	
	completion of the welding activities	
Skills (S)		
A. Core Skills/	Reading Skills	
GenericSkills		
	The user/ individual on the job needs to know and understand how to:	
	SA1. read and interpret information correctly from various job specification	
	documents, manuals, health and safety instructions, memos, etc. applicable to	
	the job in English and/or local language	
	Writing Skills	
	The user/individual on the job needs to know and understand how to:	
	SA2. fill up appropriate technical forms, process charts, activity logs as per	
	organizational format in English and/or local language	
	SA3. undertake numerical operations, geometry and calculations/ formulae	
	(including addition, subtraction, multiplication, division, fractions and	
	decimals, percentages and proportions, simple ratios and averages)	
	SA4. use appropriate measuring techniques	
	SA5. use and convert imperial and metric systems of measurements	
	SA6. apply appropriate degree of accuracy to express numbers	
	SA7. use and understand tolerance in terms of limits of size	
	SA8. check measurements, angles, orientation and slopes	
	SA9. types of reference lines such as tangent lines, datum lines, centre lines and	
	work points	
	SA10. check square of material using corner-to-corner dimensions and triangulation	
	(3-4-5) method	
	SA11. select and use tools and equipment such as measuring tapes, levels, squares,	
	protractors and dividers	
	SA12. ability to check dimensions of components	
	SA13. calculate the value of angles in a triangle	
	Oral Communication (Listening and Speaking skills)	
	Oral Communication (Listening and Speaking Skins)	
	The user/individual on the job needs to know and understand how to:	
	SA1. convey and share technical information clearly using appropriate language	
	SA2. check and clarify task-related information	
	SA3. liaise with appropriate authorities using correct protocol	
	SA4. communicate with people in respectful form and manner in line with	









Arc Welding (GTAW)Welding			
	organizational protocol		
B. Professional Skills	s Decision Making		
	NA		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB1. plan, prioritize and sequence work operations as per job requirements		
	SB2. organize and analyze information relevant to work		
	SB3. basic concepts of shop-floor work productivity including waste reduction,		
	efficient material usage and optimization of time		
	Customer Centricity		
	The user/individual on the job needs to know and understand how to:		
	SB4. exercise restraint while expressing dissent and during conflict situations		
	SB5. avoid and manage distractions to be disciplined at work		
	SB6. manage own time for achieving better results		
	SB7. work in a team in order to achieve better results		
	SB8. identify and clarify work roles within a team		
	SB9. communicate and cooperate with others in the team for better results		
	SB10. seek assistance from fellow team members		
	Problem Solving		
	The user/individual on the job needs to know and understand how to:		
	SB11. identify problems with work planning, procedures, output and behavior and		
	their implications		
	SB12. prioritize and plan for problem solving		
	SB13. communicate problems appropriately to others		
	SB14. identify sources of information and support for problem solving		
	SB15. seek assistance and support from other sources to solve problems		
	SB16. identify effective resolution techniques		
	SB17. select and apply resolution techniques		
	SB18. seek evidence for problem resolution		
	Analytical Thinking		
	The user/individual on the job needs to know and understand how to:		
	SB19. undertake and express new ideas and initiatives to others		
	SB20. modify work plan to overcome unforeseen difficulties or developments that		
	occur as work progresses		
	SB21. participate in improvement procedures including process, quality and		
	internal/external customer/supplier relationships		
	SB22. enhance one's competencies in new and different situations and contexts to		
	achieve more		

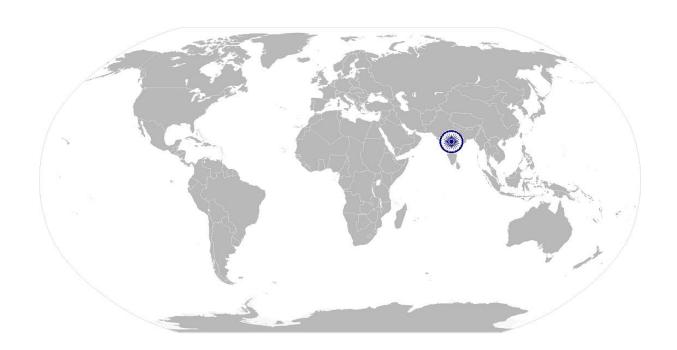








Critical Thinking
The user/individual on the job needs to know and understand how to:
SB23. participate in on-the-job and other learning, training and development
interventions and assessments
SB24. clarify task related information with appropriate personnel or technical
adviser
SB25. seek to improve and modify own work practices
SB26. maintain current knowledge of application standards, legislation, codes of
practice and product/process developments











NOS Version Control

NOS Code	CSC/N0212		
Credits	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	15/01/2016
Industry Sub-sector	 Machine Tools Dies, Moulds and PressTools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	24/11/2017
Occupation	Welding and Cutting	Next review date	24/11/2021





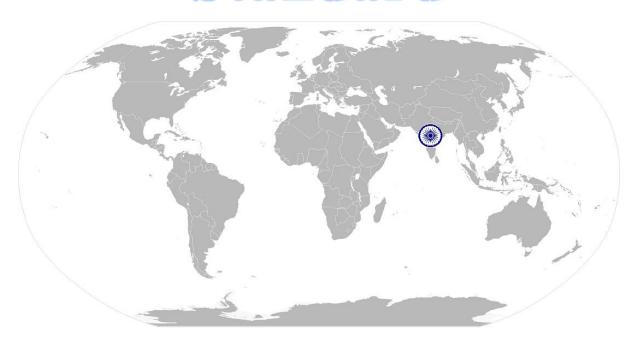




CSC/N1335

Use basic health and safety practices at the workplace

National Occupational Standard



Overview

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.









Unit Code	CSC/N1335	
Unit Title (Task)	Use basic health and safety practices at the workplace	
Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.	
Scope	This unit/task covers the following:	
	 Health and safety Fire safety Emergencies, rescue and first-aid procedure 	
Performance Criteria(F	PC) w.r.t. the Scope	
Element	Performance Criteria	
Health and safety	PC1. use protective clothing/equipment for specific tasks and work conditions Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cyttless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors Equipment: hand shields, machine guards, residual current devices, shields, dust sheets, respirator PC2. state the name and location of people responsible for health and safety in the workplace PC3. state the names and location of documents that refer to health and safety in the workplace PC4. identify.job-site hazardous work and state possible causes of risk or accident in the workplace Hazards: sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas, oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and machines, intense light, load noise, obstructions in corridors, by doors, blind turns, noise, over stacked shelves and packages, etc.) electrical hazards (power supply and points, loose and naked cables and wires, electrical machines and appliances, etc.) Possible causes of risk and accident: physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious	









Jse	basic n	ealth and safety practices at the workplace
		illness)
	PC5.	carry out safe working practices while dealing with hazards to ensure the safety of self and others
		·
		Safe working practices: using protective clothing and equipment; putting up
		and reading safety signs; handle tools in the correct manner and store and
		maintain them properly; keep work area clear of clutter, spillage and unsafe
		object lying casually; while working with electricity take all electrical
		precautions like insulated clothing, adequate equipment insulation, use of
		control equipment, dry work area, switch off the power supply when not
		required, etc.; safe lifting and carrying practices; use equipment that is
		working properly and is well maintained; take due measures for safety while
		working in confined places, trenches or at heights, etc. including safety
	- Z	harness, fall arrestors, etc.
	PC6.	state methods of accident prevention in the work environment of the job role
	, 🐬	Methods of accident prevention: training in health and safety procedures;
	Trans	using health and safety procedures; use of equipment and working practices
		(such as safe carrying procedures); safety notices, advice; instruction from
		colleagues and supervisors
	PC7.	state location of general health and safety equipment in the workplace
	0508	General health and safety equipment: fire extinguishers; first aid equipment;
		safety instruments and clothing; safety installations (eg fire exits, exhaust fans)
	PC8.	inspect for faults, set up and safely use steps and ladders in general use
		Ladder faults: corrosion of metal components, deterioration, splits and cracks
	1	timber components, imbalance, loose rungs, missing/ unfixed nuts or bolts,
		etc.
		Ladders set up: firm/level base, clip/lash down, leaning at the correct angle,
		etc.
	PC9.	work safely in and around trenches, elevated places and confined areas
	PC10.	lift heavy objects safely using correct procedures
	PC11.	apply good housekeeping practices at all times
		Good housekeeping practices: clean/tidy work areas, removal/disposal of
		waste products, protect surfaces
	PC12.	identify common hazard signs displayed in various areas
		Various areas: on chemical containers; equipment; packages; inside buildings;
		in open areas and public spaces, etc.
	PC13	retrieve and/or point out documents that refer to health and safety in the
		workplace
		Documents: fire notices, accident reports, safety instructions for equipment
		2000









	and procedures, company notices and documents, legal documents (eg		
	government notices)		
Fire safety	To be competent, the user/individual on the job must be able to:		
	PC14. use the various appropriate fire extinguishers on different types of fires		
	correctly		
	Types of fires: Class A: eg. ordinary solid combustibles, such as wood, paper,		
	cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as		
	gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C:		
	eg. electrical equipment such as appliances, wiring, breaker panels, etc.		
	(These categories of fires become Class A, B, and D fires when the electrical		
	equipment that initiated the fire is no longer receiving electricity); Class D:		
	combustible metals such as magnesium, titanium, and sodium (These fires		
	burn at extremely high temperatures and require special suppression agents)		
	PC15. demonstrate rescue techniques applied during fire hazard		
	PC16. demonstrate good housekeeping in order to prevent fire hazards		
	PC17. demonstrate the correct use of a fire extinguisher		
Emergencies, rescue	To be competent, the user/individual on the job must be able to:		
and first-aid	PC18. demonstrate how to free a person person electrocution		
procedures	PC19. administer appropriate first aid to victims where required eg. in case of		
	bleeding, burns, choking, electric shock, poisoning etc.		
	PC20. demonstrate basic techniques of bandaging		
	PC21. respond promptly and appropriately to an accident situation or medical		
	emergency in real or simulated environments		
	PC22. perform and organize loss minimization or rescue activity during an accident		
	in real or simulated environments		
	PC23. administer first aid to victims in case of a heart attack or cardiac arrest due to		
	electric shock, before the arrival of emergency services in real or simulated		
	cases		
	PC24. demonstrate the artificial respiration and the CPR Process		
	PC25. participate in emergency procedures		
	Emergency procedures: raising alarm, safe/efficient, evacuation, correct		
	means of escape, correct assembly point, roll call, correct return to work		
	PC26. complete a written accident/incident report or dictate a report to another		
	person, and send report to person responsible		
	Incident Report includes details of: name, date/time of incident, date/time of		
	report, location, environment conditions, persons involved, sequence of		
	events, injuries sustained, damage sustained, actions taken, witnesses,		
	supervisor/manager notified		
	PC27. demonstrate correct method to move injured people and others during an		









	emergency		
Knowledge and Understanding (K)			
A. Organizational	The user/individual on the job needs to know and understand:		
Context	KA1. names (and job titles if applicable), and where to find, all the people		
(Knowledge of the	responsible for health and safety in a workplace		
company /	KA2. names and location of documents that refer to health and safety in the		
organization and	workplace		
its processes)			
B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. meaning of "hazards" and "risks"		
	KB2. health and safety hazards commonly present in the work environment and		
	related precautions		
	KB3. possible causes of risk, hazard or accident in the workplace and why risk		
	and/or accidents are possible		
	KB4. possible causes of risk and accident		
	Possible causes of risk and accident: physical actions; reading; listening to and		
	giving instructions; inattention; sickness and incapacity (such as		
	drunkenness); health hazards (such suntreated injuries and contagious		
	illness)		
	KB5. methods of accident prevention		
	Methods of accident prevention: training in health and safety procedures;		
	using health and safety procedures; use of equipment and working practices		
(such as safe carrying procedures); safety notices, advice; instruction			
colleagues and supervisors			
KB6. safe working practices when working with tools and machines			
KB7. safe working practices while working at various hazardous sites			
KB8. where to find all the general health and safety equipment in the workpla			
KB9. various dangers associated with the use of electrical equipment			
	KB10. preventative and remedial actions to be taken in the case of exposure to toxic		
	materials		
	Exposure: ingested, contact with skin, inhaled		
	Preventative action: ventilation, masks, protective clothing/ equipment);		
	Remedial action: immediate first aid, report to supervisor		
	Toxic materials: solvents, flux, lead		
	KB11. importance of using protective clothing/equipment while working		
	KB12. precautionary activities to prevent the fire accident		
	KB13. various causes of fire		
	Causes of fires: heating of metal; spontaneous ignition; sparking; electrical		









heating; loose fires (smoking, welding, etc.); chemical fires; et	tc.		
KB14. techniques of using the different fire extinguishers			
KB15. different methods of extinguishing fire			
KB16. different materials used for extinguishing fire			
Materials: sand, water, foam, CO ₂ , dry powder			
KB17. rescue techniques applied during a fire hazard			
KB18. various types of safety signs and what they mean			
KB19. appropriate basic first aid treatment relevant to the condition	n eg. shock,		
electrical shock, bleeding, breaks to bones, minor burns, resu	scitation,		
poisoning, eye injuries			
KB20. content of written accident report			
KB21. potential injuries and ill health associated with incorrect man	ual handing		
KB22. safe lifting and carrying practices			
KB23. personal safety, health and dignity issues relating to the move	ement of a		
person by others	E:		
KB24. potential impact to a person who is moved incorrectly			
Skills (S)			
A. Core Skills/ Reading Skills			
GenericSkills The user/ individual on the job needs to know and understand how to):		
SA1. read and comprehend basic content to read labels, charts, sig			
SA2. read and comprehend basic English to read manuals of operat	tions		
SA3. read an accident/incident report in local language or English	*'		
Writing Skills			
The user/individual on the job needs to know and understand how to			
SA4. write an accident/incident report in local language or English			
Oral Communication (Listening and Speaking skills)	Oral Communication (Listening and Speaking skills)		
The user/individual on the job needs to know and understand how to	:		
SA5. question coworkers appropriately in order to clarify instruction	ns and other		
issues			
SA6. give clear instructions to coworkers, subordinates others			
B. Professional Skills Decision Making			
The user/individual on the job needs to know and understand how to	The user/individual on the job needs to know and understand how to:		
SB1. make appropriate decisions pertaining to the concerned area	of work with		
respect to intended work objective, span of authority, respons	sibility, laid		
down procedure and guidelines	down procedure and guidelines		
Plan and Organize	Plan and Organize		
The user/individual on the job needs to know and understand how to			









SB2.	plan and organize their own work schedule, work area, tools, equipment and
	materials to maintain decorum and for improved productivity

Customer Centricity

The user/individual on the job needs to know and understand how to:

- SB3. remain congenial while discussing and debating issues with co-workers
- SB4. follow appropriate protocols for communication based on situation, hierarchy, organizational culture and practice
- SB5. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives
- SB6. thank coworkers for any assistance received
- SB7. offer appropriate respect based on mutuality and respect for fellow workmanship and authority

Problem Solving

The user/individual on the job needs to know and understand how to:

- SB8. think through the problem, evaluate the possible solution(s) and suggest an optimum /best possible solution(s)
- SB9. identify immediate or temporary solutions to resolve delays
- SB10. identify sources of support that car be availed of for problem solving for various kind of problems
- SB11. seek appropriate assistance from other sources to resolve problems
- SB12. report problems that you cannot resolve to appropriate authority

Analytical Thinking

The user/individual on the job needs to know and understand how to:

- SB13. identify cause and effect relations in their area of work
- SB14. use cause and effect relations to anticipate potential problems and their solution

Critical Thinking

NA









NOS Version Control

NOS Code		CSC/N1335	
Credits	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	15/01/2016
Industry Sub-sector	 Machine Tools Dies, Moulds and Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	24/11/2017
Occupation	Welding and Cutting	Next review date	24/11/2021









CSC/N1336

Work effectively with others

National Occupational Standard



Overview

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.







_		
Unit Code	CSC/N1336	
Unit Title (Task)	Work effectively with others	
Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace. These cover areas such as communication etiquette, discipline, listening etc.	
Scope	This unit/task covers the following: • Work effectively with others	
Performance Criteria(P	C) w.r.t. the Scope	
Element	Performance Criteria	
Work effectively with others	To be competent, the user/individual on the job must be able to: PC1. receive information accurately and instructions from the supervisor and fellow workers, getting clarification where required PC2. pass information accurately to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to understand PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks PC6. display appropriate communication etiquette while working Communication etiquette: do not use abusive language; use appropriate titles and terms of respect; do not eat or chew while talking (vice versa)etc. PC7. display active listening skills while interacting with others at work PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism PC9. demonstrate responsible and disciplined behaviors at the workplace Disciplined behaviors: e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc.	
	PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict	
Knowledge and Unders		
A. Organizational	The user/individual on the job needs to know and understand:	
Context (Knowledge of the	KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions	
company / organization and	KA2. reporting structure, inter-dependent functions, lines and procedures in the work area	
its processes)	KA3. relevant people and their responsibilities within the work area	







	KA4. escalation matrix and procedures for reporting work and employment related		
	issues		
D. Tashuisal			
B. Technical Knowledge	The user/individual on the job needs to know and understand:		
Kilowieuge	KB1. various categories of people that one is required to communicate and co-		
	ordinate with in the organization		
	KB2. importance of effective communication in the workplace		
	KB3. importance of teamwork in organizational and individual success		
	KB4. various components of effective communication		
	KB5. key elements of active listening		
	KB6. value and importance of active listening and assertive communication		
	KB7. barriers to effective communication		
	KB8. importance of tone and pitch in effective communication		
	KB9. importance of avoiding casual expletives and unpleasant terms while		
	communicating professional circles		
	KB10. how poor communication practices can disturb people, environment and		
	cause problems for the employee, the employer and the customer		
	KB11. importance of ethics for professional success		
	KB12. importance of discipline for professional success		
	KB13. what constitutes disciplined behavior for a working professional		
	KB14. common reasons for interpersonal conflict		
	KB15. importance of developing effective working relationships for professional		
	success		
	KB16. expressing and addressing grievances appropriately and effectively		
	KB17. importance and ways of managing interpersonal conflict effectively		
Skills (S)			
A. Core Skills/ Reading Skills			
GenericSkills	The user/individual on the job needs to know and understand how to:		
	SA1. read basic terms and terminologies to accurately interpret work related		
	documents, labels, supervisor instructions in the local language		
	SA2. read and interpret accurate information from various relevant work		
	instructions and records		
	Writing Skills		
	The user/ individual on the job needs to know and understand how to:		
	SA3. write clear and legible notes to self, colleagues and seniors to pass messages,		
	keep records, prepare to-do lists, take down instructions		
	SA4. write basic numbers, quantities and work related terminology for operational		
	requirements in the local language		
	Oral Communication (Listening and Speaking skills)		
	The user/individual on the job needs to know and understand how to:		







	SA5. interact with the supervisor appropriately (correct protocol and manner of		
	speaking) in order to understand the basic requirements of the product,		
	production plans and other associated requirements		
	SA6. give clear instructions to co-workers about the type of output required and		
	answer queries		
	SA7. display active listening skills while interacting with co-workers and other in the		
	workplace		
B. Professional Skills	Decision Making		
D. Troressional Skins			
	NA		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB1. use appropriate planning to maintain a smooth relationship with fellow team		
	members		
	SB2. take steps within one's limits of authority to initiate modification in plan if the		
	circumstances require it		
	Customer Centricity		
	The user/individual on the job needs to know and understand how to:		
	SB3. check that work meets customer requirements		
	SB4. deliver consistent and reliable server to internal and external customers		
	Problem Solving		
	The user/individual on the job needs to know and understand how to:		
	SB5. work with co-workers and supervisor to resolve any issues that threaten		
	disruption, increase risk, cause delays or under-achievement of quality and		
	targets as per the planned schedule		
	Analytical Thinking		
	NA NA		
	Critical Thinking		
	Cricical Hilling		
	NA		







NOS Version Control

NOS Code	CSC/N1336			
Credits	TBD	Version number	1.0	
Industry	Capital Goods	Drafted on	15/01/2016	
Industry Sub-sector	 Machine Tools Dies, Moulds and Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	24/11/2017	
Occupation	Welding and Cutting	Next review date	24/11/2021	



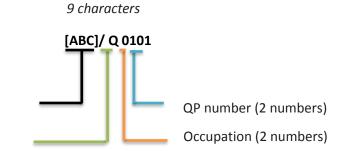




Annexure

Nomenclature for QP and NOS

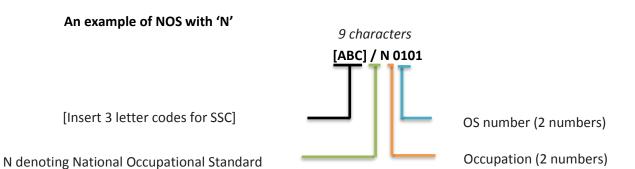
Qualifications Pack



[Insert 3 letter codes for SSC]

Q denoting Qualifications Pack

Occupational Standard



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The following acronyms/ codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Machine Tools	01-13
Dies, Moulds and Press Tools	01-13
Plastic Manufacturing Machinery	01-13
Textile Manufacturing Machinery	01-13
Process Plant Machinery	01-13
Electrical and Power Machinery	01-13
Light Engineering Goods	01-13

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether Q P or NOS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01







Criteria For Assessment Of Trainees

Job Role: Tungsten Inert Gas Welder (GTAW)

Qualification Pack: CSC/Q0212

Sector Skill Council: Capital Goods Skill Council

Guidelines for Assessment

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
- 4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criterion.
- 6. To pass the Qualification Pack, every trainee should score a minimum of 70% of aggregate marks to successfully clear the assessment.
- 7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.

Total Marks: 300			Marks Allocation		
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out of	Theory	Skills Practical
CSC/N0212 Perform basic Tungsten Inert Gas (TIG) Welding also known as Gas Tungsten Arc Welding (GTAW) Welding	PC1.work safely at all times, complying with health and safety legislation, regulations and other relevant guidelines	100	3	1	2
	PC2.take necessary safety precautions for TIG welding operations		2	0	2
	PC3.interpret weld procedure data sheets specifications		3	1	2
	PC4.check that all measuring equipment is within calibration date		2	0	2
	PC5.check if welding machines eg. transformer, inverters (AC/DC), rectifiers and generators have been made available by the authorized person		2	1	1
	PC6.check if welding torch, tungsten electrode and filler wire have been madeavailable by the authorized person		2	1	1
	PC7.prepare for the TIG welding process		2	1	1







PC8.prepare the materials and joint in readiness for welding	2	0	2
PC9.fit the welding shielding gases given by the authorised person, for a range of given applications	2	0	2
PC10.plan the welding activities before they start them effectively and efficiently for achieving specifications as per WPS	2	0	2
PC11.connect torches and the components	2	0	2
PC12.connect and adjust regulators and flow meters to cylinders	3	1	2
PC13.read, set and adjust current (amperage) as required	3	1	2
PC14.set pre-purge with shielding gas as required	2	1	1
PC15.prepare tungsten by sharpening or balling it to desired tip shape	3	1	2
PC16.set and verify gas flow rates	2	1	1
PC17.prepare and support the joint, using the appropriate methods	3	1	2
PC18.tack weld the joint at appropriate intervals, and check the joint for accuracy before final welding	2	0	2
PC19.match feed and travel speed as required	2	0	2
PC20.perform TIG welding operations using appropriate welding techniques to meet welding procedure specification requirements	5	1	4
PC21.use correct technique for starting the arc (using HF (high frequency) unit, scratching the electrode on the job material, lifting the electrode immediately after touching the job material)	4	2	2
PC22.use correct angle of torch and filler wire	4	1	3
PC23.weld the joint to the specified quality, dimensions and profile	4	1	3
PC24.use manual welding and related equipment, to carry out TIG welding processes	4	1	3
PC25.produce joints of the required quality and of specified dimensional accuracy which achieve a weld quality equivalent to Level B of ISO 5817	4	1	3
PC26.use both methods to produce the various joints a) with filler wire b) without filler wire (autogenously)	4	2	2
PC27.produce joints from various materials in different forms	2	0	2







	PC28.weld joints in good access situations, in select positions		3	1	2
	PC29.make sure that the work area is maintained and left in a safe and tidy condition		2	0	2
	PC30.use appropriate methods and equipment to check the quality, and that all dimensional and geometrical aspects of the weld are to the specification		4	2	2
	PC31.check that the welded joint conforms to the specification, by checking various quality parameters using visual inspection		3	1	2
	PC32.identify various weld defects		3	1	2
	PC33.detect surface imperfections and deal with them appropriately		2	1	1
	PC34.report any defect or imperfection identified to the authorised person		2	0	2
	PC35.shut down and make safe the welding equipment on completion of the welding activities		2	0	2
	PC36.detect equipment malfunctions and deal with them appropriately		2	0	2
	PC37. deal promptly and effectively with problems within their control, and seek help and guidance from the relevant people if they have problems that they cannot resolve		2	0	2
		Total	100	26	74
CSC/N1335 Use basic health and safety	PC1.use protective clothing/equipment for specific tasks and work conditions		4	1	3
practices at the workplace	PC2.state the name and location of people responsible for health and safety in the workplace		3	1	2
	PC3.state the names and location of documents that refer to health and safety in the workplace		3	1	2
	PC4.identify job-site hazardous work and state possible causes of risk or accident in the workplace		5	2	3
	PC5.carry out safe working practices while dealing with hazards to ensure the safety of self and others	100	4	2	2
	PC6.state methods of accident prevention in the work environment of the job role		3	2	1
	PC7.state location of general health and safety equipment in the workplace		5	2	3
	PC8.inspect for faults, set up and safely use steps and ladders in general use		5	2	3
	PC9.work safely in and around trenches, elevated places and confined areas		5	2	3







PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration and the CPR Process PC25.participate in emergency procedures PC26.complete a written accident/incident report or dictate a report to another person, and send report to person responsible PC27.demonstrate correct method to move injured people and others during an emergency		3 4 3	1 1 2	2 3 2
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration and the CPR Process PC25.participate in emergency procedures PC26.complete a written accident/incident report or dictate a report to another person, and send report to person responsible		4	1	3
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration and the CPR Process PC25.participate in emergency procedures PC26.complete a written accident/incident report or dictate a report to another person,		4	1	3
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration and the CPR Process PC25.participate in emergency procedures				
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration and the CPR Process				
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24.demonstrate the artificial respiration		3	1	2
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated				
PC23.administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of				
PC23.administer first aid to victims in case		3	1	2
actuent in reaco sumaten environment				
minimization or rescue activity during an accident in real or simulated environments		3	1	2
PC22.perform and organize loss				
emergency in real or simulated environments		3	1	2
PC21.respond promptly and appropriately to an accident situation or medical				
PC20.demonstrate basic techniques of bandaging		3	1	2
poisoning etc.				
bleeding, burns, choking, electric shock,		3	1	2
PC19.administer appropriate first aid to victims where required eg. in case of				
from electrocution		4	1	3
PC18.demonstrate how to free a person		4	1	2
extinguisher		4	1	3
order to prevent fire hazards PC17.demonstrate the correct use of a fire	-	⊣r		, <u>, , , , , , , , , , , , , , , , , , </u>
PC16.demonstrate good housekeeping in		4	1	3
applied during fire hazard		3	1	2
correctly PC15.demonstrate rescue techniques	-			
extinguishers on different types of fires		3	1	2
workplace PC14.use the various appropriate fire		•		
PC13.retrieve and/or point out documents that refer to health and safety in the		4	1	3
displayed in various areas		3	1	2
all times PC12.identify common hazard signs		3		3
PC11.apply good housekeeping practices at		5	2	3
PC10.lift heavy objects safely using correct procedures		4	2	2







CSC/N1336 Work effectively with others	PC1.receive information accurately and instructions from the supervisor and fellow workers, getting clarification where required	100	10	3	7
	PC2.pass information accurately to authorized persons who require it and within agreed timescale and confirm its receipt		10	3	7
	PC3.give information to others clearly, at a pace and in a manner that helps them to understand		10	3	7
	PC4.display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible		10	3	7
	PC5.consult with and assist others to maximize effectiveness and efficiency in carrying out tasks		10	3	7
	PC6.display appropriate communication etiquette while working		10	3	7
	PC7.display active listening skills while interacting with others at work		10	3	7
	PC8.use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism		10	3	7
	PC9.demonstrate responsible and disciplined behaviors at the workplace		10	3	7
	PC10.escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict		10	3	7
		Total	100	30	70